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Aug 29th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a consumer that made a conscious decision to choose a local ISP due to superior customer service when compared to the large national companies where they have no incentive to treat me with respect.

I have fiber service today and was a former competitive DSL customer. I do not want the FCC to take away unbundled elements that are critical for competitors to enter the market. Especially ones that offer fiber where it was not previously available.

I had a horrible experience trying to get large national companies such as Comcast to set up high speed connections at my residence. It wasted my time and resulted in me being less productive at my job.

I want to continue to have competition for ISPs since it results in better customer service, more reliable connectivity, and ability to be more productive at my job where I need high speed and reliable connections.

Arun Chawan